

AHMIS Annual Report

This is the first Annual Amarillo Homeless Management Information System (HMIS) Report, which provides an overview of homelessness in Amarillo based on data entered into the system. Information in this report is based on data collected from Oct. 1, 2007 through Sept. 30, 2008. This time period coincides with the Annual Homeless Assessment Report (AHAR) compiled nationally and submitted to Congress by HUD (US Department of Housing and Urban Development).

HMIS

A Homeless Management Information System is a computer application designed to record and store client-level information regarding the characteristics and service needs of persons who are homeless. HUD, other planners and policymakers at the federal, state and local levels use aggregate HMIS data to understand the extent and nature of homelessness over time. Amarillo's Homeless Management Information System (AHMIS) is a collaborative effort of Amarillo's Continuum of Care (CoC) and is administered by the City of Amarillo Community Development Department.

AHMIS

Participation in Amarillo's HMIS includes all emergency shelters (100% bed coverage) and several agencies that provide services for the homeless. At the time of this report, a total of 18 agencies with 58 users are accessing AHMIS to enter information on clients assisted and services provided.

Data Collection Methodology

The unduplicated number of homeless persons in this report comes from AHMIS shelter Entry/Exit data. At the time a client enters a shelter, the Entry portion of ServicePoint's Entry/Exit assessment is completed. This assessment provides information about the client and their homeless situation. When a client leaves a shelter, the Exit portion of the assessment is completed. Accurate Entry and Exit information is critical for determining the number of nights in shelter, provides information on patterns of shelter use, and can be used for measuring outcomes.

Please note that the homeless numbers in this report include only those clients who actually stayed in an Amarillo shelter during the reporting period. This report does not reflect persons in our community who are at risk of becoming homeless or persons who are living with family or friends.

Special Thanks

The AHMIS Annual Report has been produced by the Community Development Department of the City of Amarillo with special thanks to all Amarillo HMIS users past and present. It is because of their dedication and diligent work that this report is possible.

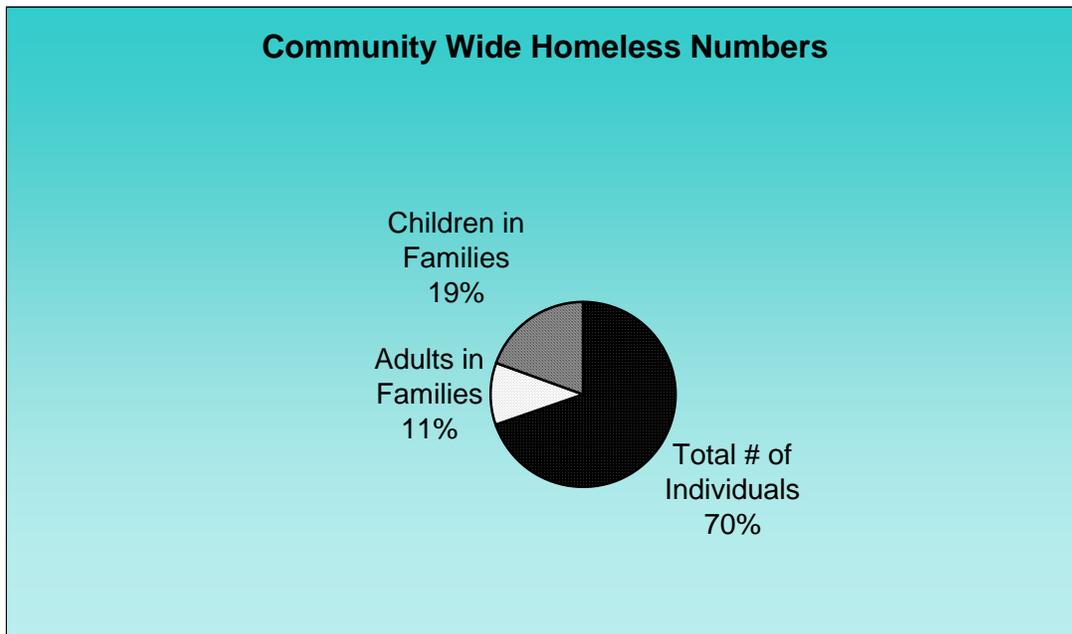
Data in this report is based on the 2,568 clients who stayed at one or more emergency shelters or transitional housing programs in Amarillo during the reporting period of October 01, 2007 to September 30, 2008.

Amarillo's current population estimate is 184,941. The unduplicated number of clients in shelters during the reporting period (2,568) represents 1.39% of the total population.

Of clients in shelters, 69.7% were individuals and 30.3% were families. Adults represent 81% of the homeless population. Clients 17 years of age and younger totaled 19%.

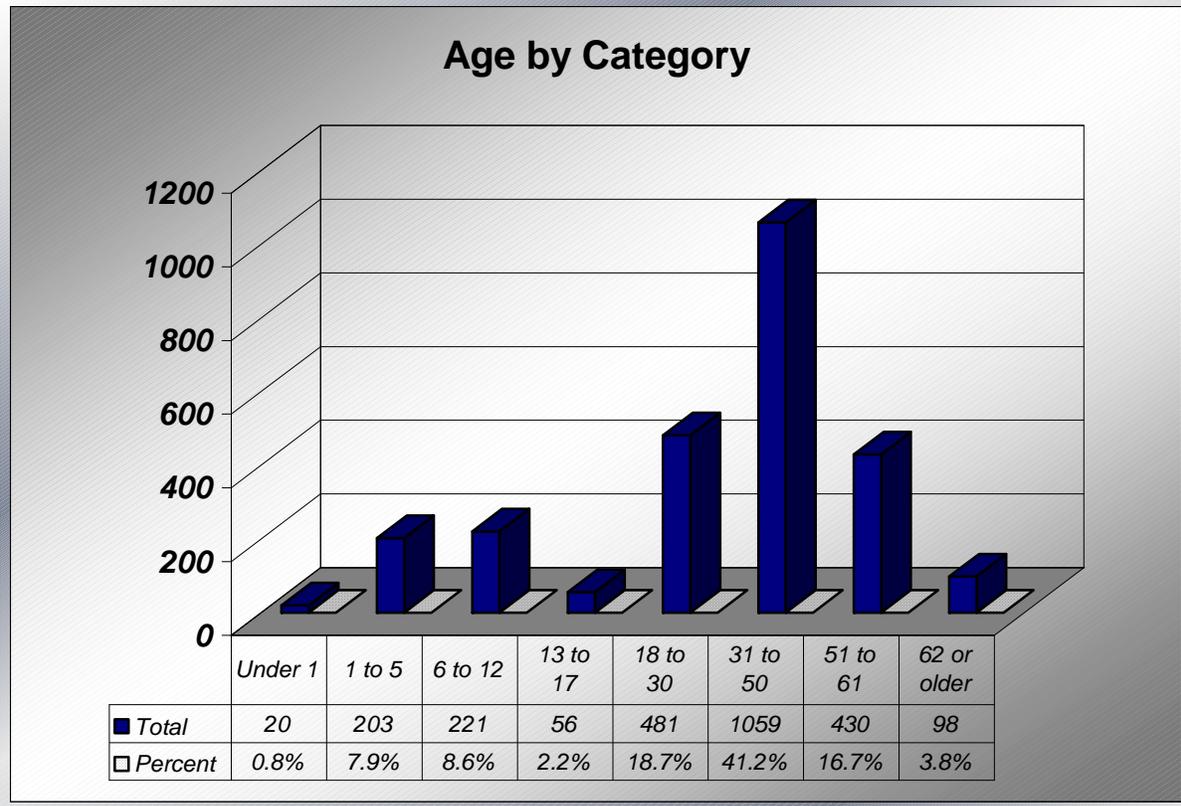
Community Wide Unduplicated Homeless Numbers

	Total #	Percent
Total Unduplicated # of Persons	2568	100.0%
Individuals	1791	69.7%
Total in Families	777	30.3%
Adults in Families	277	35.6%
Children in Families	500	64.4%
Total # of Households	211	

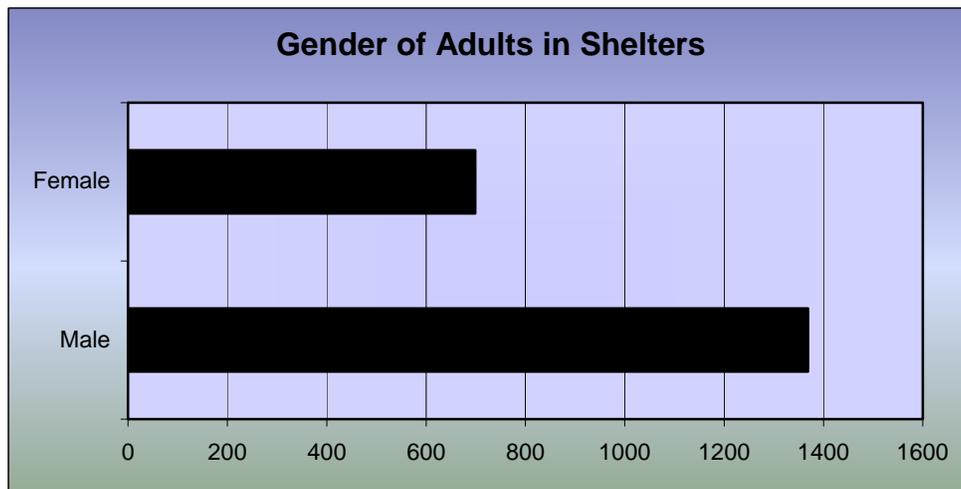


Age and Gender of Homeless

Of the 2,568 clients in shelters during the year, 2,068 (80.5%) were adults and 500 (19.5%) were children (ages 17 and under). The following chart shows a more detailed breakdown by age category.

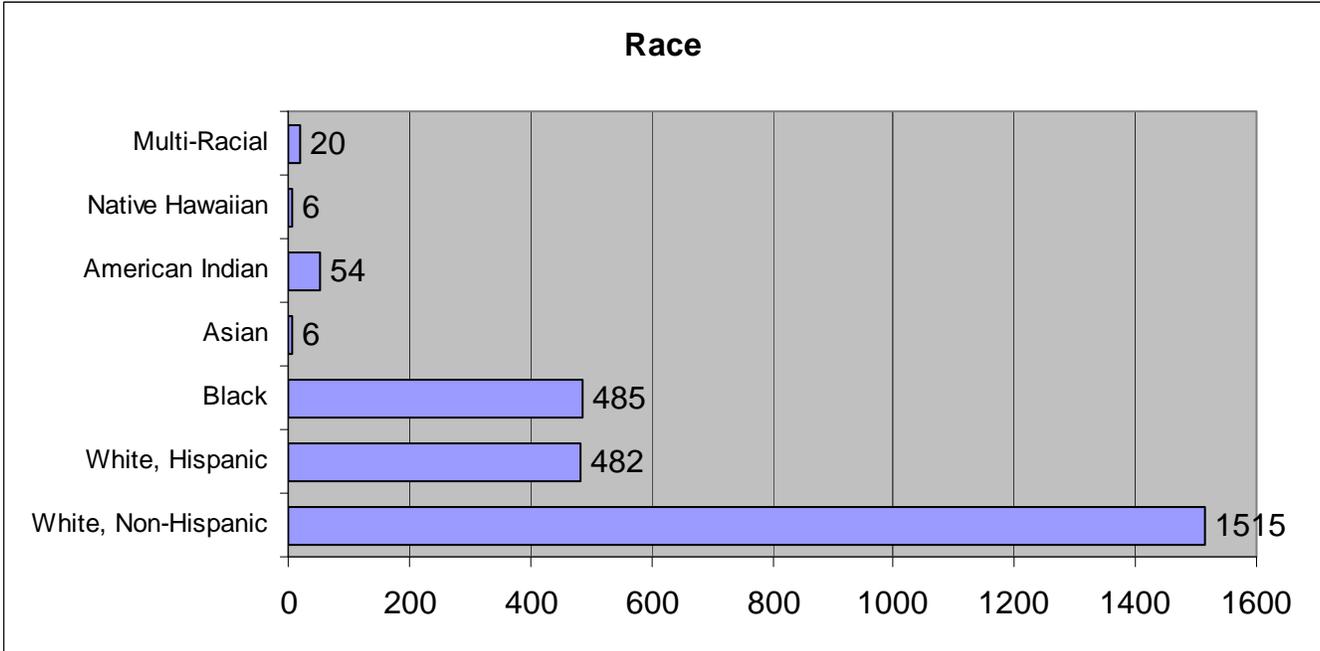


Of the adults in shelters, 1,369 (66%) were male and 699 (34%) were female.



Race and Ethnicity

Categories used for collecting race and ethnicities are based on HUD standards for Federal agencies that collect, maintain and report Federal data. Charts below show total number and percent of clients by race and by ethnicity.

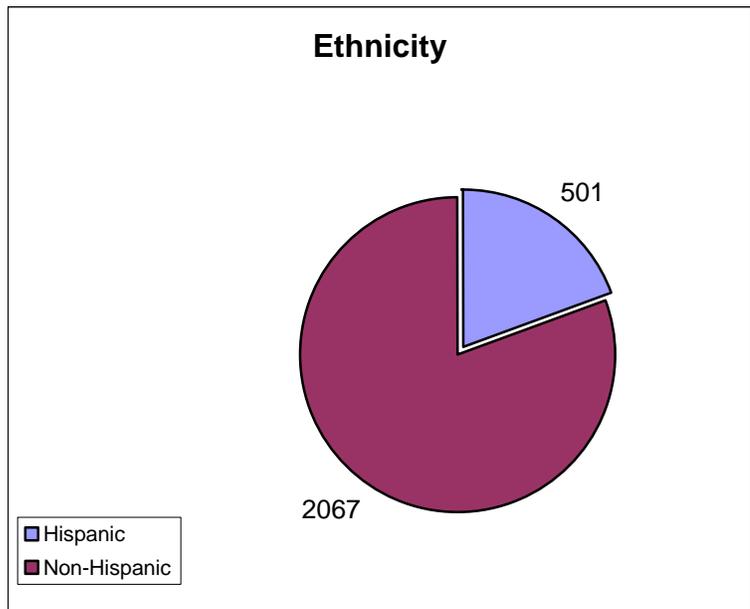


Race Totals and Percent

White, Non-Hispanic	1515	59.0%
White, Hispanic	482	18.8%
Black	485	18.9%
Asian	6	0.2%
American Indian	54	2.1%
Native Hawaiian	6	0.2%
Multi-Racial	20	0.8%

Ethnicity Totals and Percent

Hispanic	501	19.5%
Non-Hispanic	2067	80.5%



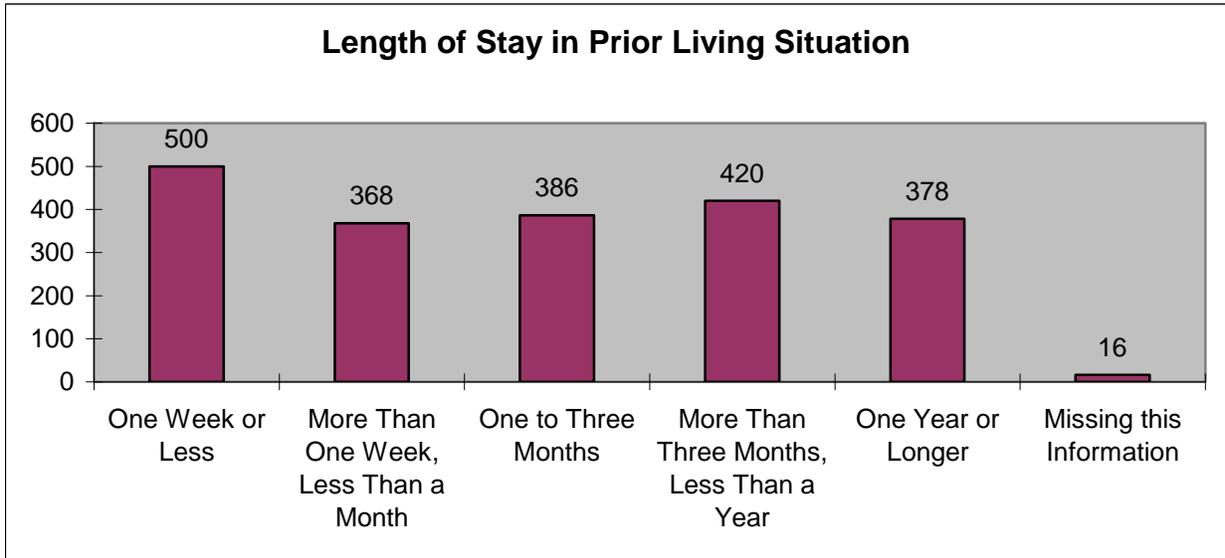
Prior Living Situation and Last Permanent Zip Code

Prior living situation for adult clients shows that the largest percent of clients entering shelters in Amarillo during the reporting period came from the homes of family or friends (19.5%). Other significant numbers for prior living conditions include clients from rented housing units (17.7%), clients from emergency shelter (15.9%) and clients from places not meant for human habitation (14.3%).

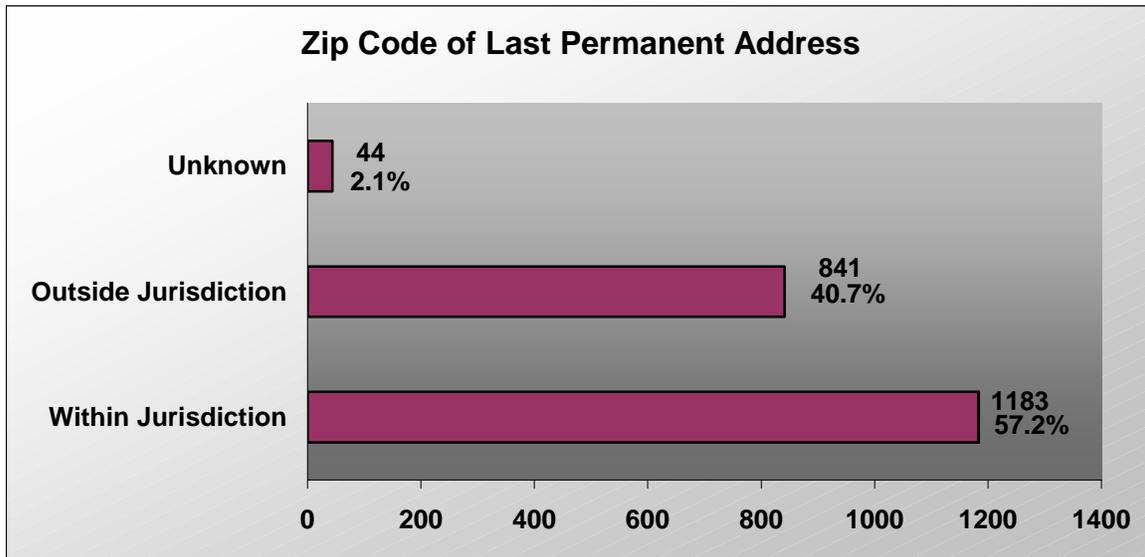
Based on categories below, 41.1% of the clients entering shelters came from a housing situation while 32.8% were considered homeless based on HUD's definition of homelessness.

TOTAL ADULT CLIENTS	2068	
Total from Homeless Situation	679	32.8%
Place not meant for Human Habitation	295	14.3%
Emergency Shelter	328	15.9%
Transitional Housing	56	2.7%
Total from Housing Situation	850	41.1%
Permanent Supportive Housing	20	1.0%
Rented Housing Unit	366	17.7%
Owned Housing Unit	60	2.9%
Staying with Family or Friends	404	19.5%
Total from Institutional Settings	187	9.0%
Psychiatric Facility	13	0.6%
Substance Abuse Treatment Center	42	2.0%
Hospital (nonpsychiatric)	27	1.3%
Jail, prison, juvenile detention	105	5.1%
Total from Other Situations	352	17.0%
Hotel or Motel	94	4.5%
Foster Care Home	4	0.2%
Other Living Situation	183	8.8%
Unknown	71	3.4%

The following chart shows how long adult clients were in their prior living situation.



Information provided regarding the last permanent address of clients shows 57.2% of clients were within the Amarillo area. 40.7% were from outside the area and information was not available for 2.1% (44 clients).



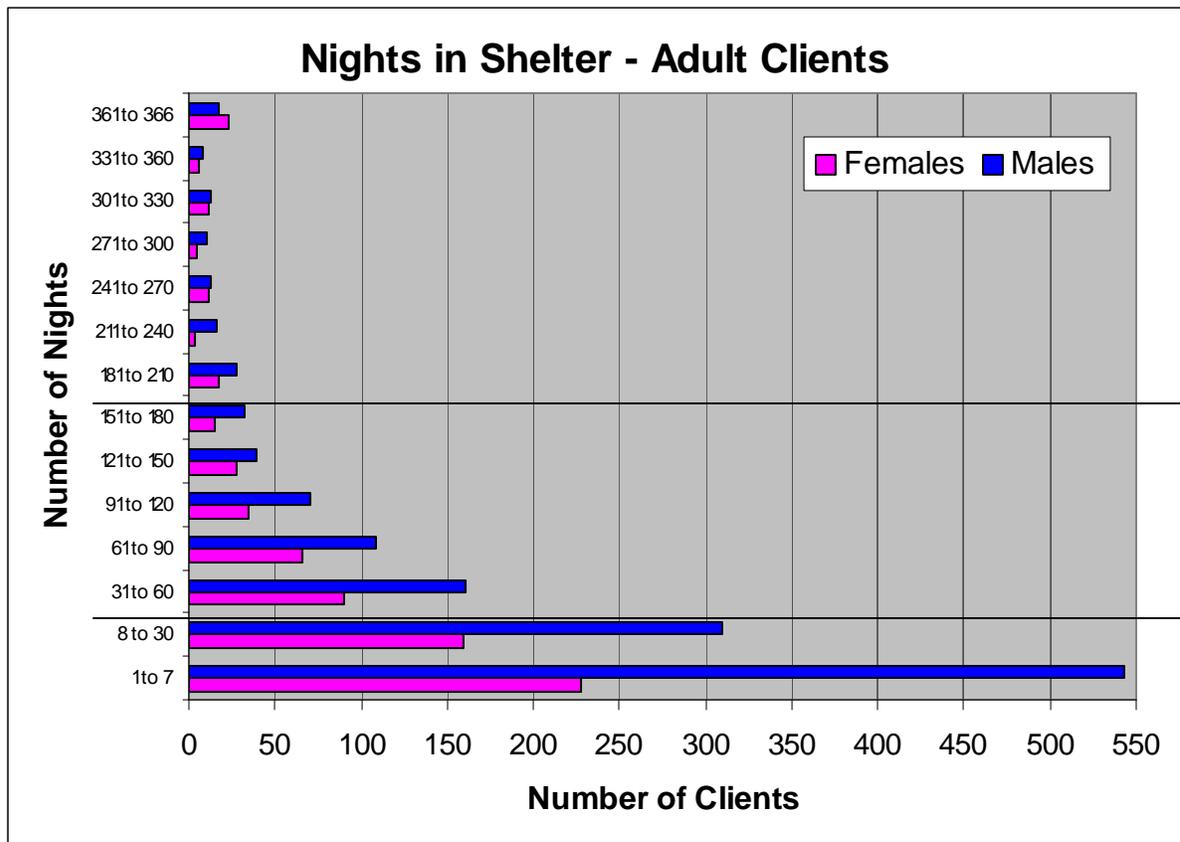
Nights In Shelter

The charts below show that the majority of both male and female adult clients (60%) stayed in shelters 30 days or less during the year. The percent of clients staying in shelters 181 days or more is 8.8%. According to HUD AHAR guidelines, over 180 days is considered long term.

Nights in Shelter - Adult Clients				
Number of Nights	Females	Males	Total	Percent
1 to 7	228	543	771	37.3%
8 to 30	160	310	470	22.7%
31 to 60	90	161	251	12.1%
61 to 90	66	109	175	8.5%
91 to 120	35	70	105	5.1%
121 to 150	28	39	67	3.2%
151 to 180	15	32	47	2.3%
181 to 210	17	28	45	2.2%
211 to 240	3	16	19	0.9%
241 to 270	12	13	25	1.2%
271 to 300	5	10	15	0.7%
301 to 330	11	13	24	1.2%
331 to 360	6	8	14	0.7%
361 to 366	23	17	40	1.9%

60%

8.8%



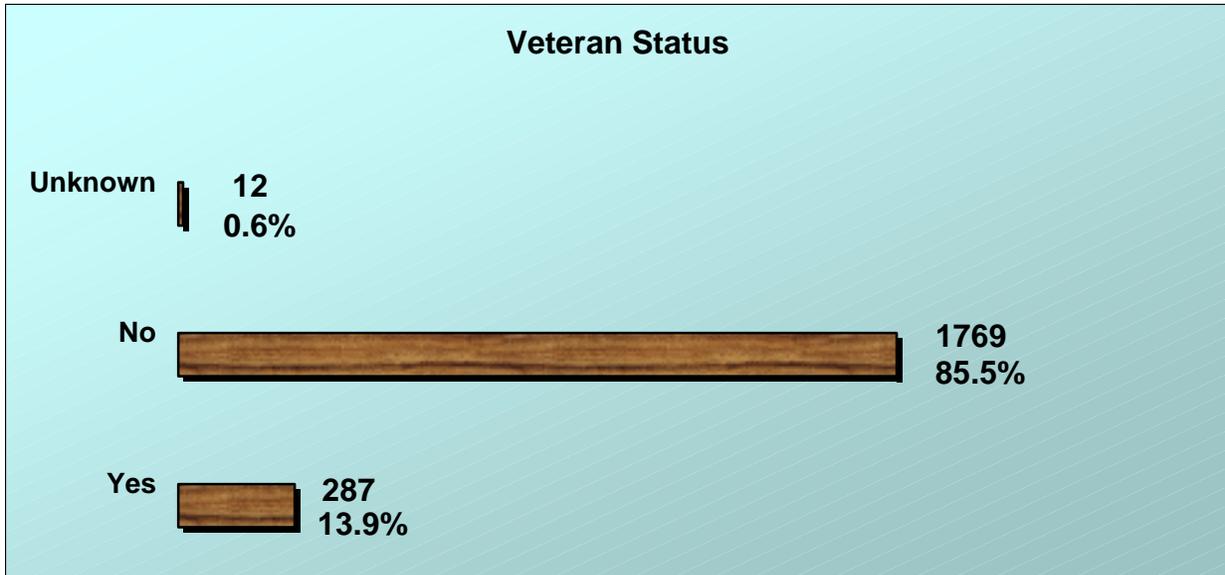
8.8%

60%

Subpopulation Demographics

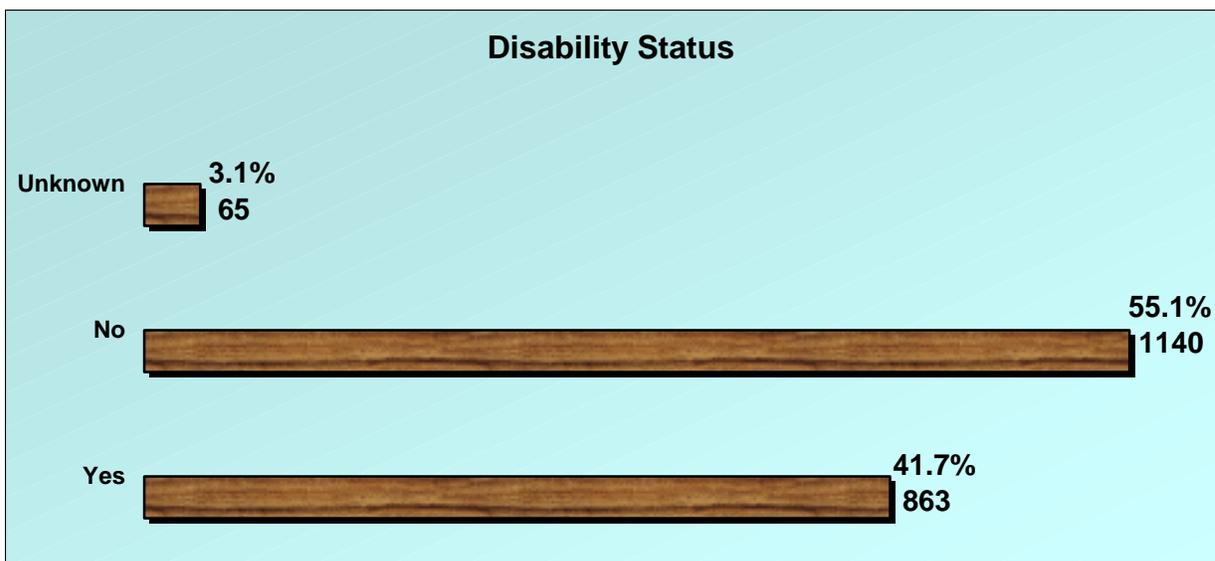
VETERAN STATUS

Additional client information provided shows that 13.9% (287) of adult clients in shelters during the reporting period were veterans.



DISABILITY STATUS

For the purpose of this report, disability status can include clients with physical disabilities, mental disabilities, drug addiction, alcohol addiction and HIV/AIDS. Of the adult clients in shelters, 41.7% reported having at least one of the disability types listed above.



NEEDS AND SERVICES

In addition to shelter stays, AHMIS agencies enter information on both the needs of their clients and the services provided. The following pages and charts will provide information of needs and services accessed during the reporting period.

Needs Identified:

The top eleven needs identified are listed on the table below. The chart shows that most of these needs are met more than 90% of the time. HMIS information makes it appear that the need for Clothing Vouchers is rarely met. Clients needing clothing are not provided with clothing vouchers but are referred to one of several agencies that provide clothing. Since HMIS access has not been available at these locations, it is reasonable to assume that the percent of clients actually receiving clothing is a significantly higher percent than shown below.

(A complete chart showing all Needs with a count over 20 follows this section.)

Need Type - Most Identified to Least	Need Count	Fully Met	% Met
Homeless Drop In Centers	28675	28665	100%
Personal/Grooming Supplies	8318	8250	99%
Food Pantries	6411	3977	62%
Emergency Shelter	5577	5489	98%
Laundry Facilities	4831	4831	100%
Clothing Vouchers	1599	236	15%
Homeless Shelter	1083	1082	100%
Bus Fare	737	727	99%
Soup Kitchens	728	727	100%
Individual Counseling	570	556	98%
Substance Abuse Education/Prevention	565	562	99%

Unmet Needs:

The following chart shows the most unmet needs based on count unmet. When reviewing unmet needs, in addition to the actual count, it is important to review percent unmet to get a complete picture of unmet nets. (A complete chart showing all Needs with a count over 20 follows this section.)

Need Type - Most Unmet Needs	Total	Unmet	% Met
Food Pantries	6411	40	1%
Uncontested Divorce Assistance	24	9	38%
Case/Care Management	279	9	3%
Child Custody/Visitation Assistance	35	8	23%
Gas Money	205	7	3%
Traffic/Parking Violation Assistance	18	7	39%
Electric Bill Payment Assistance	391	6	2%
Contested Divorce Assistance	14	6	43%
Job Search/Placement	92	4	4%
Individual Counseling	570	4	1%
Rent Payment Assistance	300	3	1%
Welfare Rights Assistance	5	3	60%
Protective/Restraining Orders	12	3	25%

Chart 1 – Needs in Order by Most Identified to Least

Need Type - Most Identified to Least	Need Count	Fully Met	% Met
Homeless Drop In Centers	28675	28665	100%
Personal/Grooming Supplies	8318	8250	99%
Food Pantries	6411	3977	62%
Emergency Shelter	5577	5489	98%
Laundry Facilities	4831	4831	100%
Clothing Vouchers	1599	236	15%
Homeless Shelter	1083	1082	100%
Bus Fare	737	727	99%
Soup Kitchens	728	727	100%
Individual Counseling	570	556	98%
Substance Abuse Education/Prevention	565	562	99%
Electric Bill Payment Assistance	391	280	72%
Relapse Prevention Programs	331	329	99%
Rent Payment Assistance	300	271	90%
Identification Cards	298	290	97%
Case/Care Management	279	261	94%
General Clothing Provision	271	270	100%
Life Skills Education	263	263	100%
Long Term Case/Care Management	216	208	96%
Drug/Alcohol Testing	210	208	99%
Gas Money	205	196	96%
Occasional Emergency Food Assistance	197	78	40%
Gas Bill Payment Assistance	142	87	61%
Substance Abuse Crisis Intervention	139	139	100%
Congregate Meals/Nutrition Sites	135	135	100%
Child Abuse Prevention	134	117	87%
Children's Play Groups	117	103	88%
General Furniture Provision	109	96	88%
Transitional Case/Care Management	103	98	95%
Water Bill Payment Assistance	94	61	65%
Job Search/Placement	92	56	61%
Job Finding Assistance	88	30	34%
General Clothing Donation Programs	74	65	88%
Prescription Expense Assistance	60	48	80%
Emergency Food	60	59	98%
Full Fare Transit Passes	48	48	100%
Section 8 Housing Choice Vouchers	42	20	48%
Outpatient Mental Health Care	40	37	93%
Employment Preparation	38	17	45%
Local Transit Passes	37	37	100%
Child Care Centers	37	1	3%
Drug Abuse Counseling	35	33	94%
Child Custody/Visitation Assistance	35	20	57%
Low Income/Subsidized Rental Housing	33	28	85%
Basic Needs	31	2	6%
Birth Certificate Fee Payment Assistance	29	28	97%
Personal/Grooming Needs	28	28	100%
Personal Care Supplies Donation Programs	28	28	100%
Alcohol Abuse Education/Prevention	28	28	100%
Telephone Facilities	27	26	96%
Bathing Facilities	26	26	100%
Uncontested Divorce Assistance	24	1	4%
Birth Certificates	24	3	13%

Chart 2 – Unmet Needs in Order by Most Unmet to Least

Need Type - Most Unmet Needs	Total	Unmet	% Met
Food Pantries	6411	40	1%
Uncontested Divorce Assistance	24	9	38%
Case/Care Management	279	9	3%
Child Custody/Visitation Assistance	35	8	23%
Gas Money	205	7	3%
Traffic/Parking Violation Assistance	18	7	39%
Electric Bill Payment Assistance	391	6	2%
Contested Divorce Assistance	14	6	43%
Job Search/Placement	92	4	4%
Individual Counseling	570	4	1%
Rent Payment Assistance	300	3	1%
Welfare Rights Assistance	5	3	60%
Protective/Restraining Orders	12	3	25%
Food Vouchers	6	2	33%
Gas Bill Payment Assistance	142	2	1%
Automotive Systems Repair	6	2	33%
General Legal Aid	4	2	50%
Drug/Alcohol Testing	210	2	1%
Water Bill Payment Assistance	94	1	1%
Birth Certificate Fee Payment Asst.	29	1	3%
Bus Fare	737	1	0%
Birth Certificates	24	1	4%
Automobile Driver Licenses	8	1	13%
Criminal Record Expungement Assistance	15	1	7%
Child Support Assistance/Enforcement	8	1	13%
Immigration/Naturalization Legal Services	6	1	17%
Health Screening/Diagnostic Services	13	1	8%
Prescription Expense Assistance	60	1	2%
Substance Abuse Education/Prevention	565	1	0%
Long Term Case/Care Management	216	1	0%