The background of the entire page is a light gray color with several dandelion seed heads scattered across it. One large seed head is in the upper left, another is in the lower right, and a third is in the lower left. The seeds are white and wispy, and the stems are thin and light gray.

AHIMIS

3RD ANNUAL
REPORT

October, 2009 – September, 2010



AHMIS Annual Report

This is the third Annual Amarillo Homeless Management Information System (AHMIS) Report, which provides an overview of homelessness in Amarillo based on data entered into the system. Information in this report is based on data collected from Oct. 1, 2009 through Sept. 30, 2010. This time period coincides with the Annual Homeless Assessment Report (AHAR) compiled nationally and submitted to Congress by HUD (US Department of Housing and Urban Development).

HMIS

A Homeless Management Information System is a computer application designed to record and store client-level information regarding the characteristics and service needs of persons who are homeless. HUD, other planners and policymakers at the federal, state and local levels use aggregate HMIS data to understand the extent and nature of homelessness over time. Amarillo's Homeless Management Information System (AHMIS) is a collaborative effort of Amarillo's Continuum of Care (CoC) and is administered by the City of Amarillo Community Development Department.

AHMIS

Participation in Amarillo's HMIS includes all emergency shelters (100% bed coverage) and several agencies that provide services for the homeless. At the time of this report, a total of 15 agencies with 51 users are accessing AHMIS to enter information on clients assisted and services provided.

Data Collection Methodology

The unduplicated number of homeless persons in this report comes from AHMIS shelter Entry/Exit data. At the time a client enters a shelter, the Entry portion of ServicePoint's Entry/Exit assessment is completed. This assessment provides information about the client and their homeless situation. When a client leaves a shelter, the Exit portion of the assessment is completed. Accurate Entry and Exit information is critical for determining the number of nights in shelter, provides information on patterns of shelter use, and can be used for measuring outcomes.

Please note that the homeless numbers in this report include only those clients who actually stayed in an Amarillo shelter during the reporting period. This report does not reflect persons in our community who are at risk of becoming homeless or persons who are living with family or friends.

Special Thanks

The AHMIS Annual Report has been produced by the Community Development Department of the City of Amarillo with special thanks to all Amarillo HMIS users past and present. It is because of their dedication and diligent work that this report is possible.

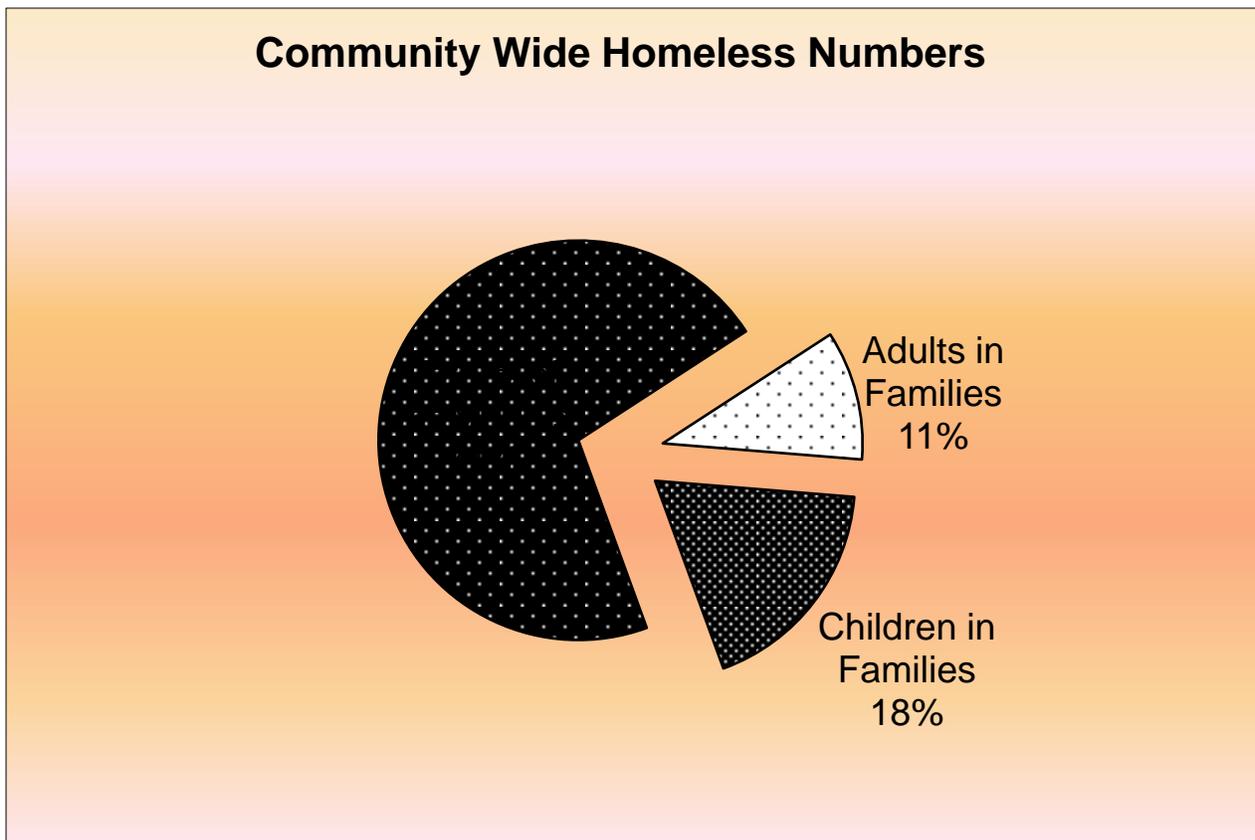
Data in this report is based on the 2,561 clients who stayed at one or more emergency shelters or transitional housing programs in Amarillo during the reporting period of October 01, 2009 to September 30, 2010. The total number of clients in shelters decreased by 2.5% from the previous year.

Amarillo's 2009 population estimate is 191,514*. The unduplicated number of clients in shelters during the reporting period (2,561) represents 1.34% of the total population.

Of clients in shelters, 71.4% were individuals and 28.6% were families. Adults represent 80% of the homeless population. Clients 17 years of age and younger totaled 18% of the total unduplicated persons.

Community Wide Unduplicated Homeless Numbers

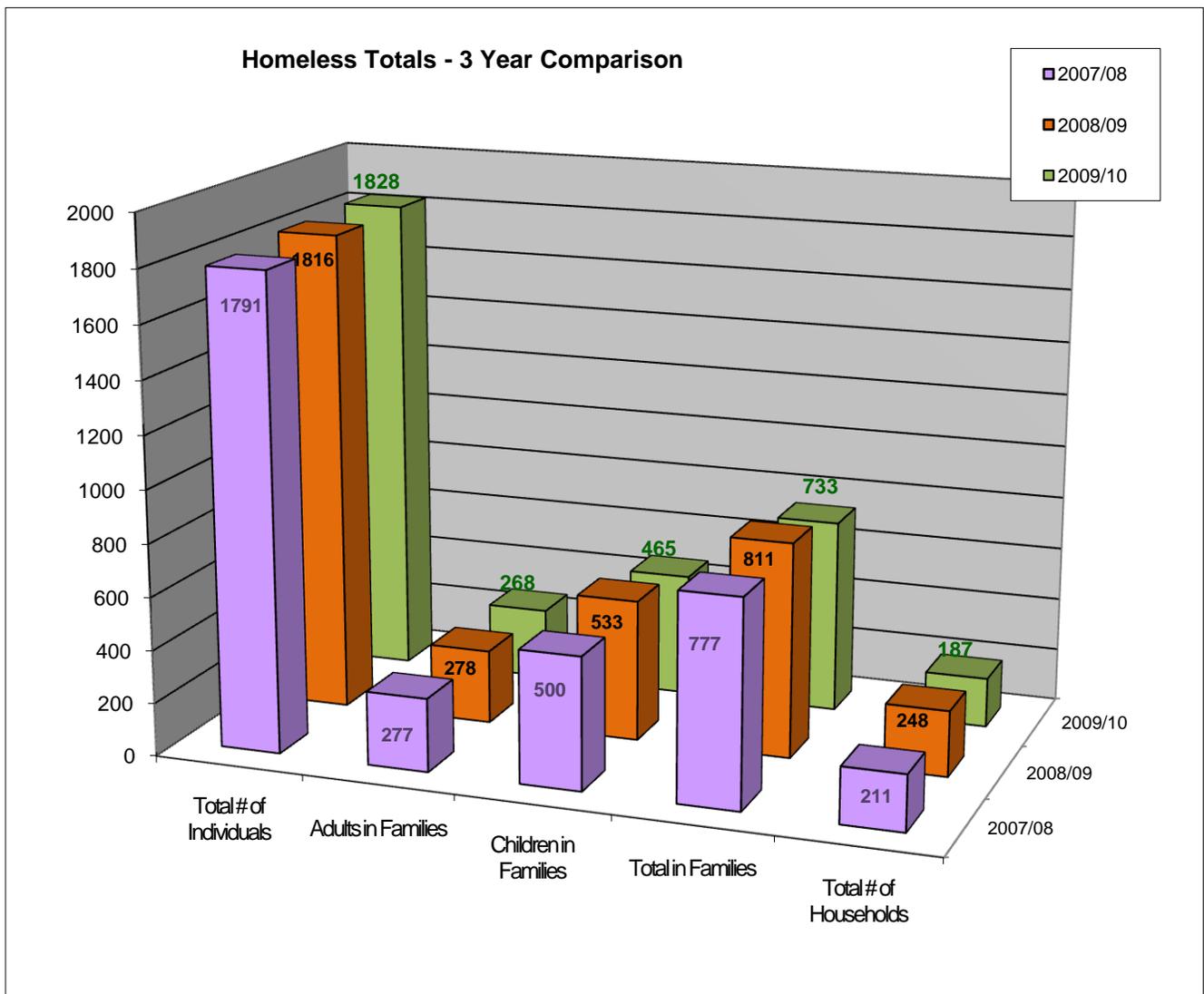
	Total #	Percent
Total Unduplicated # of Persons	2561	100.0%
Individuals	1828	71.4%
Total in Families	733	28.6%
Adults in Families	268	36.6%
Children in Families	465	63.4%
Total # of Households	187	



*Current population estimate from City of Amarillo's Planning Dept. 2009 Population estimate.

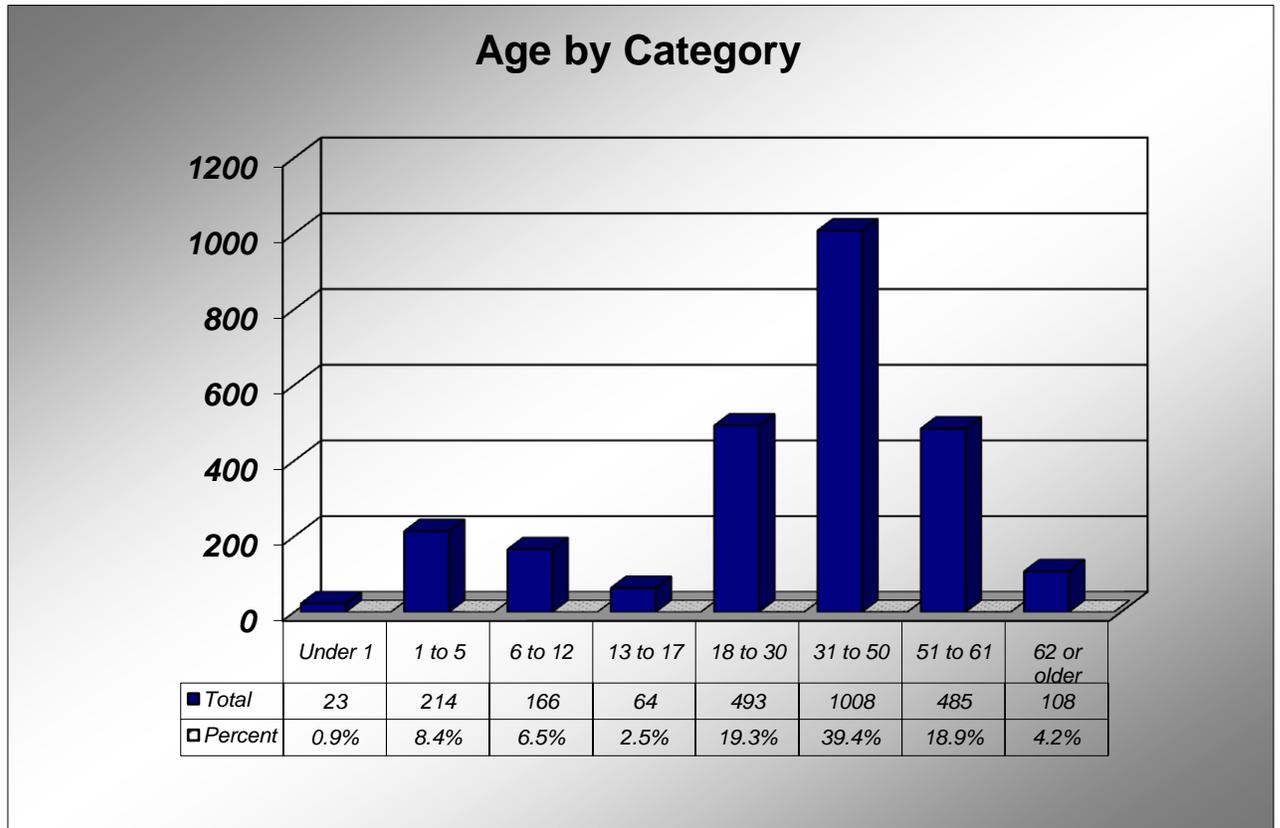
Clients in Shelters Three-Year Comparison

Categories	2007/08	2008/09	2009/10
Total Homeless	2568	2627	2561
Total # of Individuals	1791	1816	1828
Adults in Families	277	278	268
Children in Families	500	533	465
Total in Families	777	811	733
Total # of Households	211	248	187

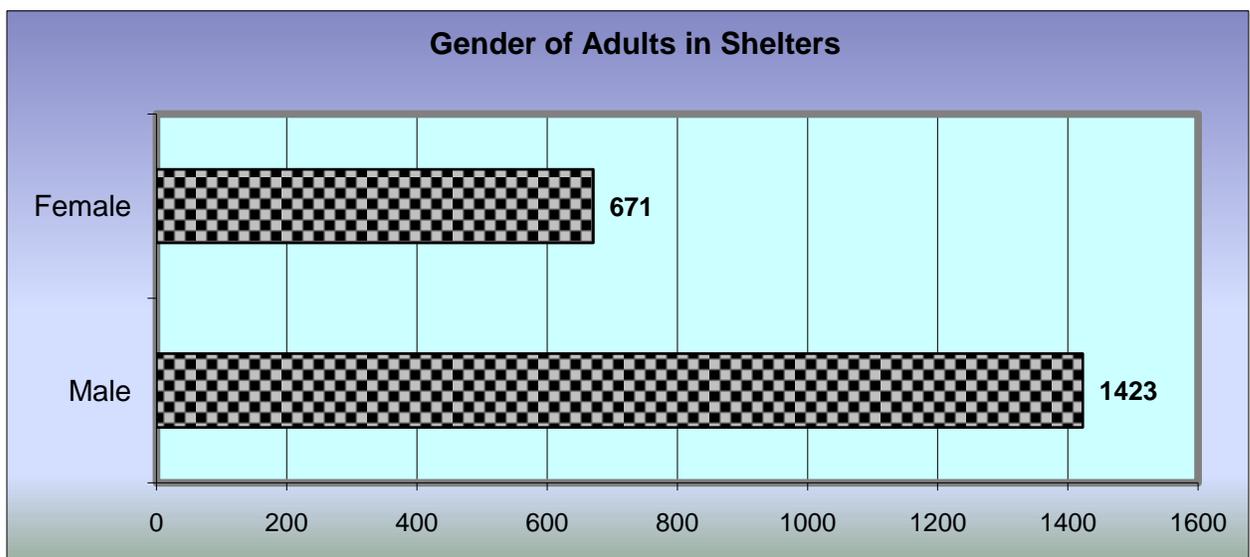


Age and Gender of Homeless

Of the 2,561 clients in shelters during the year, 2,094 (81.8%) were adults and 467 (18.2%) were children (ages 17 and under). The following chart shows a more detailed breakdown by age category.

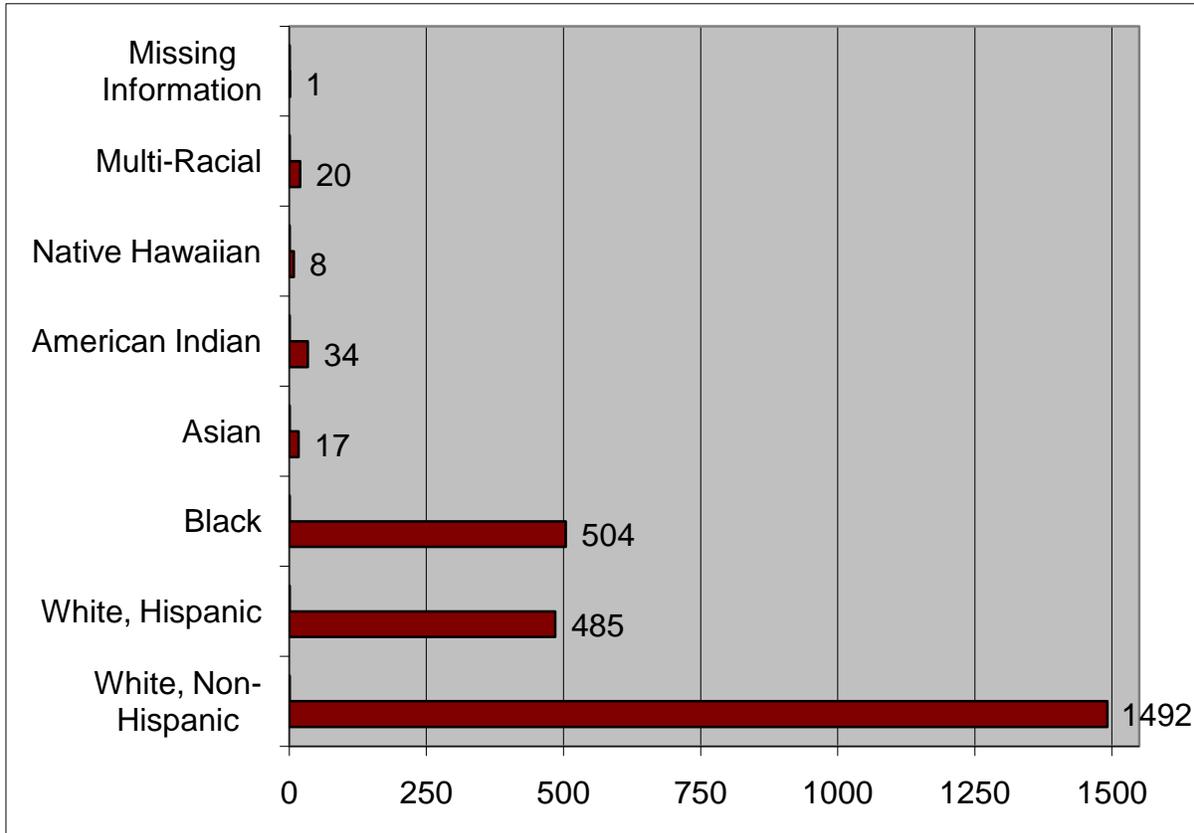


Of the adults in shelters, 1,423 (68%) were male and 671 (32%) were female.



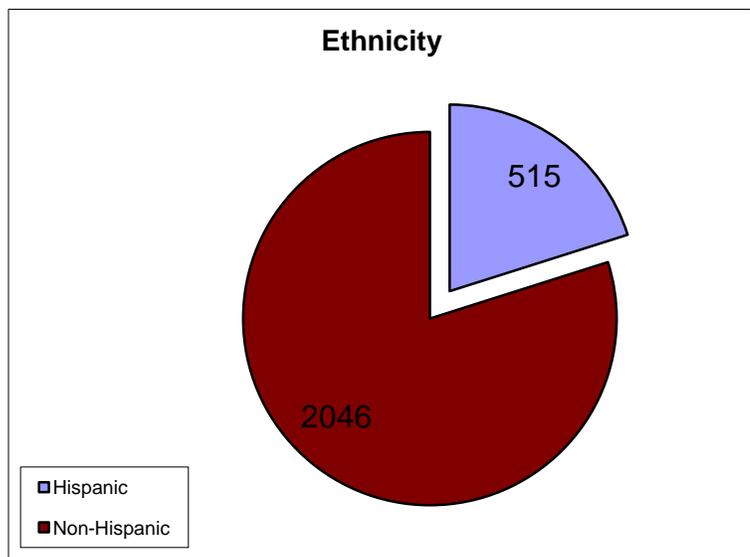
Race and Ethnicity

Categories used for collecting race and ethnicities are based on HUD standards for Federal agencies that collect, maintain and report Federal data. Charts below show total number and percent of clients by race and by ethnicity.



Race Totals and Percent		
White, Non-Hispanic	1492	58.3%
White, Hispanic	485	18.9%
Black	504	19.7%
Asian	17	0.7%
American Indian	34	1.3%
Native Hawaiian	8	0.3%
Multi-Racial	20	0.8%

Ethnicity Totals and Percent		
Hispanic	515	20.1%
Non-Hispanic	2046	79.9%



Prior Living Situation and Last Permanent Zip Code

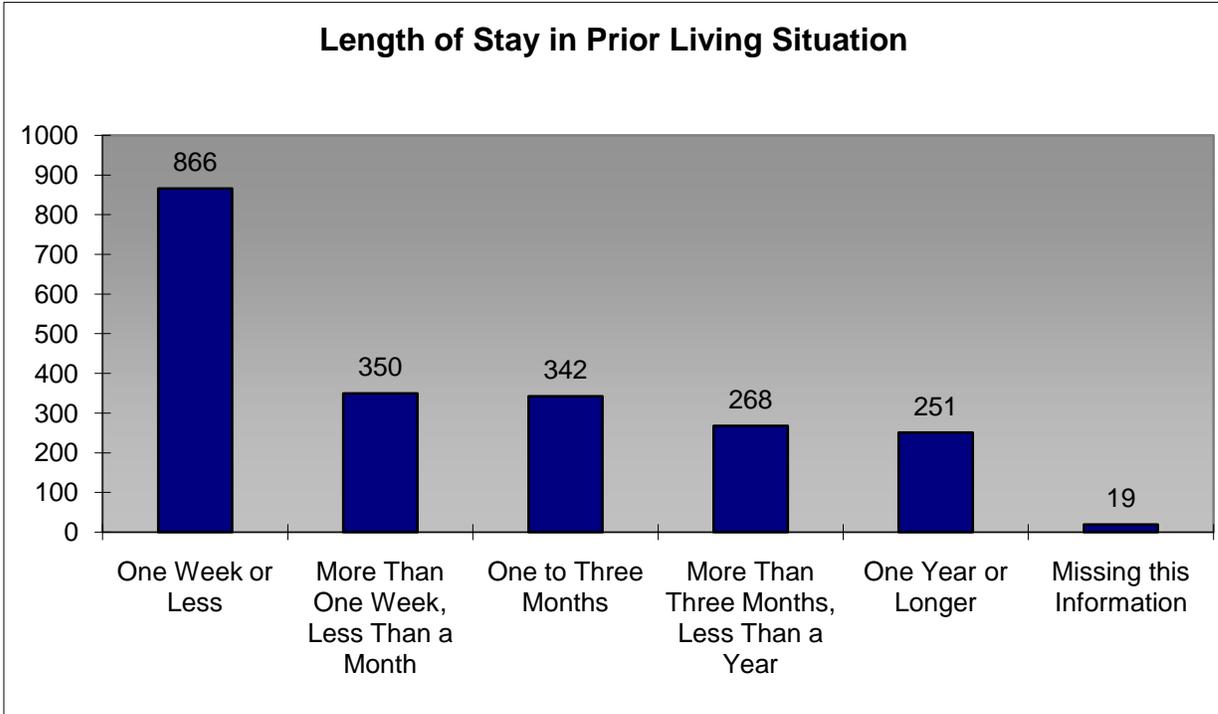
Prior living situation for adult clients shows that the largest percent of clients entering shelters in Amarillo during the reporting period came from a place not meant for habitation (27.6%). This was followed closely by the percent who were staying with family or friends (21.7%). Other significant numbers for prior living conditions include clients from emergency shelters (17.1%) and clients from their own rental or owned housing unit (13.4%).

Based on categories below, 35.9% of the clients entering shelters came from a housing situation. This is 24% (233 clients) less than the previous year. Based on HUD's definition of homelessness, 48.3% were considered homeless prior to entering shelters. (Complete 2 year comparison chart on page 8.)

TOTAL ADULT CLIENTS*	2096	
Total from Homeless Situation	1013	48.3%
Place not meant for Human Habitation	577	27.6%
Emergency Shelter	358	17.1%
Transitional Housing	78	3.7%
Total from Housing Situation	751	35.8%
Permanent Supportive Housing	16	0.8%
Rented Housing Unit	250	11.9%
Owned Housing Unit	31	1.5%
Staying with Family or Friends	454	21.7%
Total from Institutional Settings	157	7.5%
Psychiatric Facility	21	1.0%
Substance Abuse Treatment Center	34	1.6%
Hospital (nonpsychiatric)	27	1.3%
Jail, prison, juvenile detention	75	3.6%
Total from Other Situations	175	8.4%
Hotel or Motel	117	5.6%
Foster Care Home	1	0.0%
Other Living Situation	40	1.9%
Unknown	17	0.8%

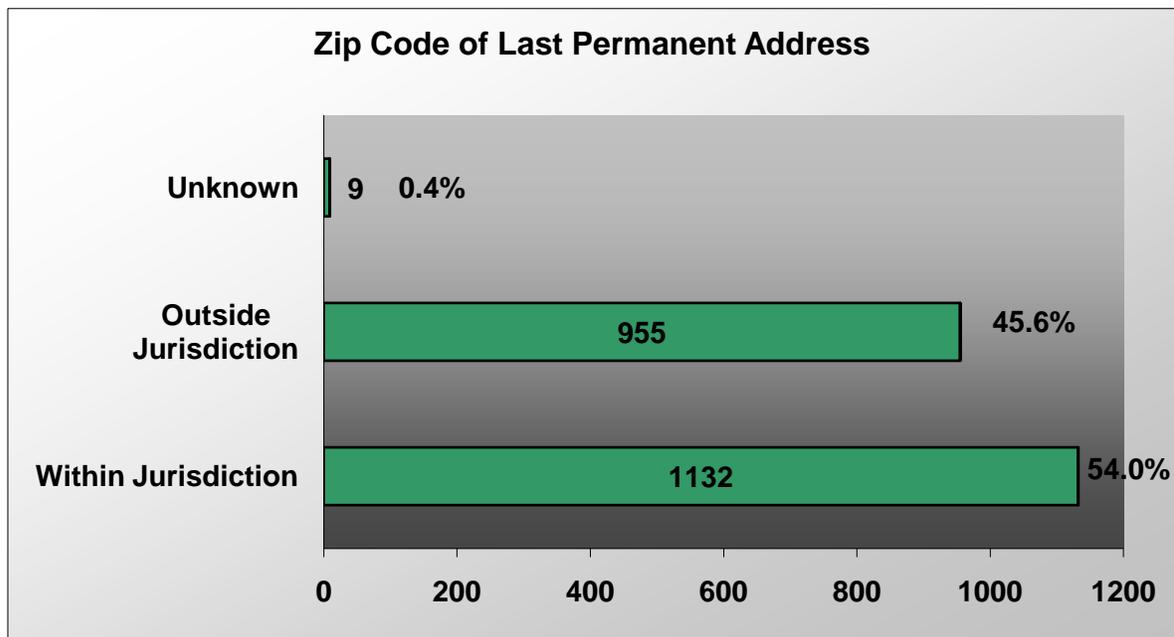
*Includes two Individuals in Shelter under the age of 18.

The following chart shows how long adult clients were in their prior living situation.



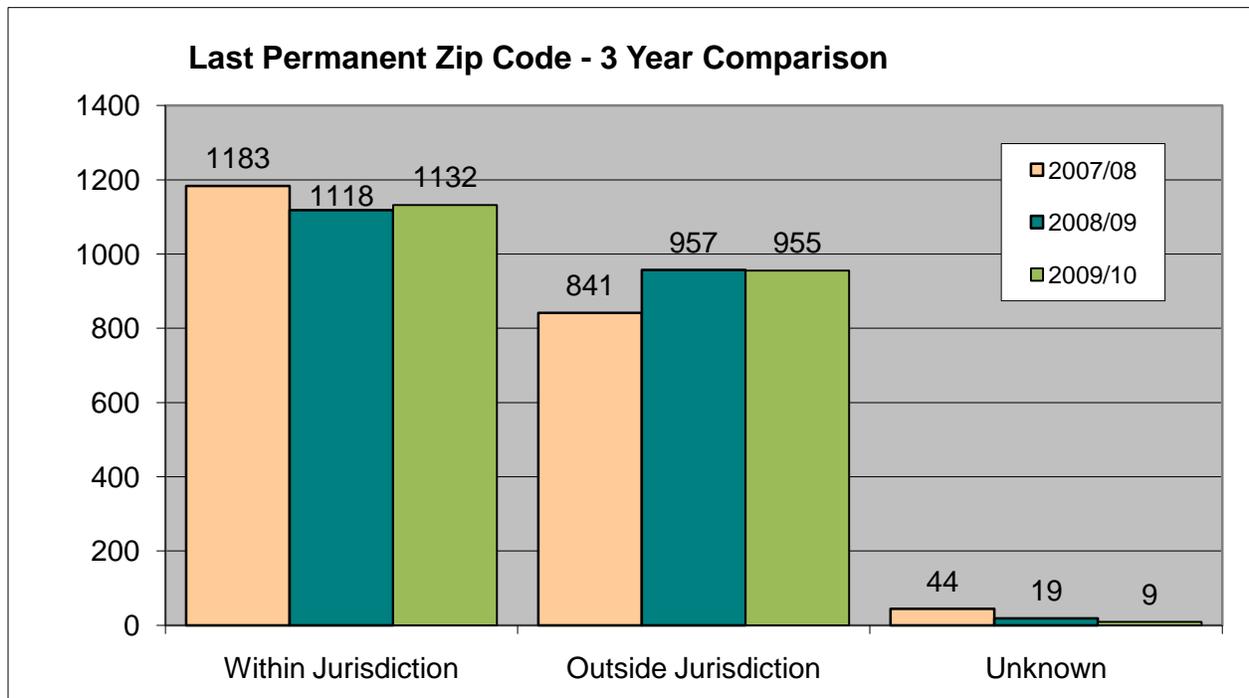
Information provided regarding the last permanent address of clients shows 54.0% of clients were within the Amarillo area. 45.6% were from outside the area and information was not available for .4% (19 clients).

The 2007/08 Annual Report showed 57.2% were within the Amarillo area and 40.5% were from outside the area. Based on this information, the number and percent of homeless clients from outside the area has risen during the past year. (Two year comparison chart on following page.)



Two-Year Comparison Prior Living Situation and Last Zip Code

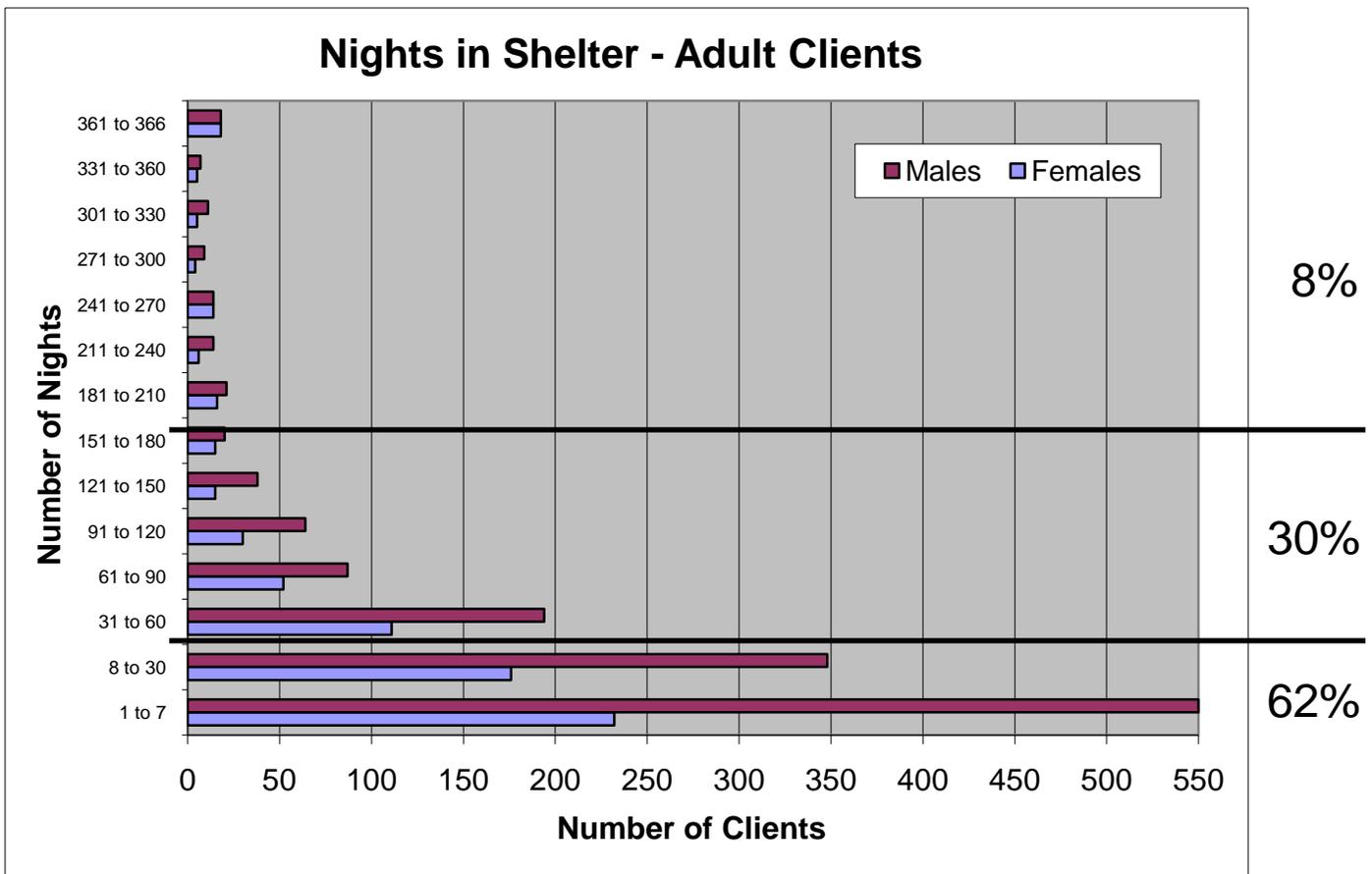
TOTAL ADULT CLIENTS	2007/08		2008/09		2009/10	
	2068	%	2094	%	2096	%
Total from Homeless Situation	679	32.83%	728	34.8%	1013	48.3%
Place not meant for Human Habitation	295	14.3%	347	16.6%	577	27.6%
Emergency Shelter	328	15.9%	308	14.7%	358	17.3%
Transitional Housing	56	2.7%	73	3.5%	78	3.7%
Total from Housing Situation	850	41.10%	984	47.0%	751	35.8%
Permanent Supportive Housing	20	1.0%	21	1.0%	16	0.8%
Rented Housing Unit	366	17.7%	380	18.1%	250	11.9%
Owned Housing Unit	60	2.9%	65	3.1%	31	1.5%
Staying with Family or Friends	404	19.5%	518	24.7%	454	21.7%
Total from Institutional Settings	187	9.04%	181	8.6%	157	7.5%
Psychiatric Facility	13	0.6%	14	0.7%	21	1.0%
Substance Abuse Treatment Center	42	2.0%	47	2.2%	34	1.6%
Hospital (nonpsychiatric)	27	1.3%	24	1.1%	27	1.3%
Jail, prison, juvenile detention	105	5.1%	96	4.6%	75	3.6%
Total from Other Situations	352	17.02%	201	9.6%	175	8.4%
Hotel or Motel	94	4.5%	97	4.6%	117	5.6%
Foster Care Home	4	0.2%	3	0.1%	1	0.0%
Other Living Situation	183	8.8%	72	3.4%	40	1.9%
Unknown	71	3.4%	29	1.4%	17	0.8%



Nights In Shelter

The charts below show that the majority of both male and female adult clients (60%) stayed in shelters 30 days or less during the year. The percent of clients staying in shelters 181 days or more is 8.8%. According to HUD AHAR guidelines, over 180 days is considered long term.

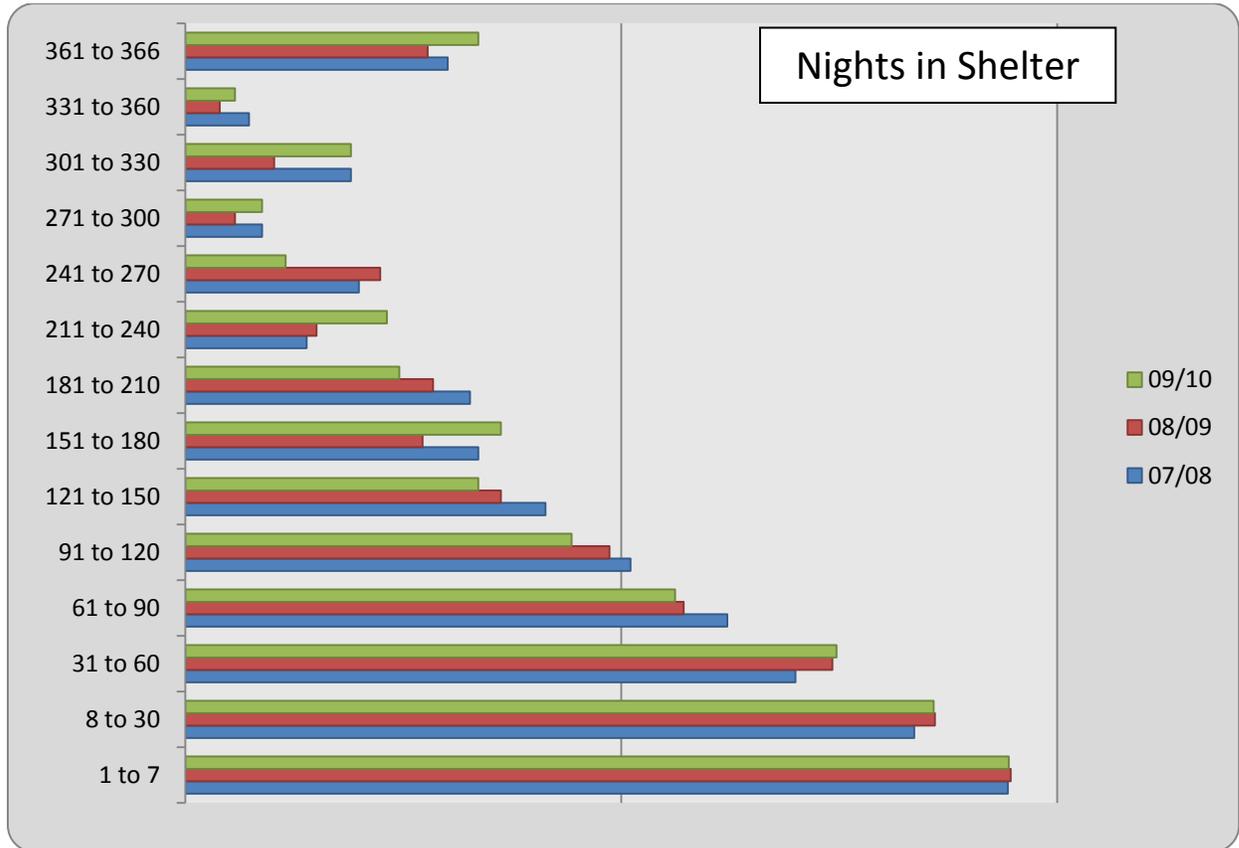
Nights in Shelter - Adult Clients					
Number of Nights	Females	Males	Total	Percent	
1 to 7	218	557	775	37.0%	62%
8 to 30	162	359	521	24.9%	
31 to 60	107	205	312	14.9%	
61 to 90	47	86	133	6.4%	30%
91 to 120	30	47	77	3.7%	
121 to 150	20	27	47	2.2%	
151 to 180	22	31	53	2.5%	
181 to 210	13	18	31	1.5%	
211 to 240	13	16	29	1.4%	8%
241 to 270	7	10	17	0.8%	
271 to 300	4	11	15	0.7%	
301 to 330	10	14	24	1.1%	
331 to 360	5	8	13	0.6%	
361 to 366	13	34	47	2.2%	



Three-Year Comparison Nights in Shelter

The following chart compares data from 2007/08, 2008/09 and 2009/10. The number of nights in shelters is divided into 14 categories (i.e. 1-7 nights).

The chart shows the percent of total adult clients in each of these categories and compares these numbers for the last three years.

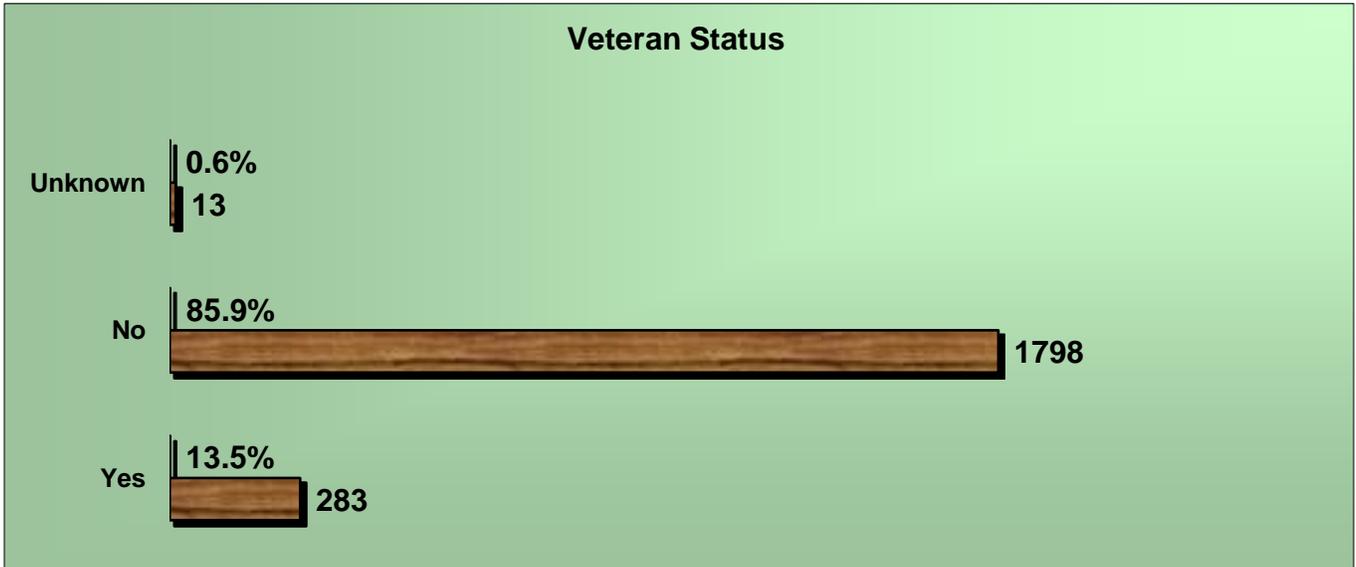


Number of Nights	07/08		08/09		09/10	
	Count	Percentage	Count	Percentage	Count	Percentage
1 to 7	771	37%	782	37%	775	37%
8 to 30	470	23%	524	25%	521	25%
31 to 60	251	12%	305	15%	312	15%
61 to 90	175	8%	139	7%	133	6%
91 to 120	105	5%	94	4%	77	4%
121 to 150	67	3%	53	3%	47	2%
151 to 180	47	2%	35	2%	53	3%
181 to 210	45	2%	37	2%	31	1%
211 to 240	19	1%	20	1%	29	1%
241 to 270	25	1%	28	1%	17	1%
271 to 300	15	1%	13	1%	15	1%
301 to 330	24	1%	16	1%	24	1%
331 to 360	14	1%	12	1%	13	1%
361 to 366	40	2%	36	2%	47	2%
Total Clients	2068		2094		2094	

Subpopulation Demographics

VETERAN STATUS

Additional client information provided shows that 14.5% (283) of adult clients in shelters during the reporting period were veterans.



DISABILITY STATUS

For the purpose of this report, disability status can include clients with physical disabilities, mental disabilities, drug addiction, alcohol addiction and HIV/AIDS. Of the adult clients in shelters, 40% reported having at least one of the disability types listed above.

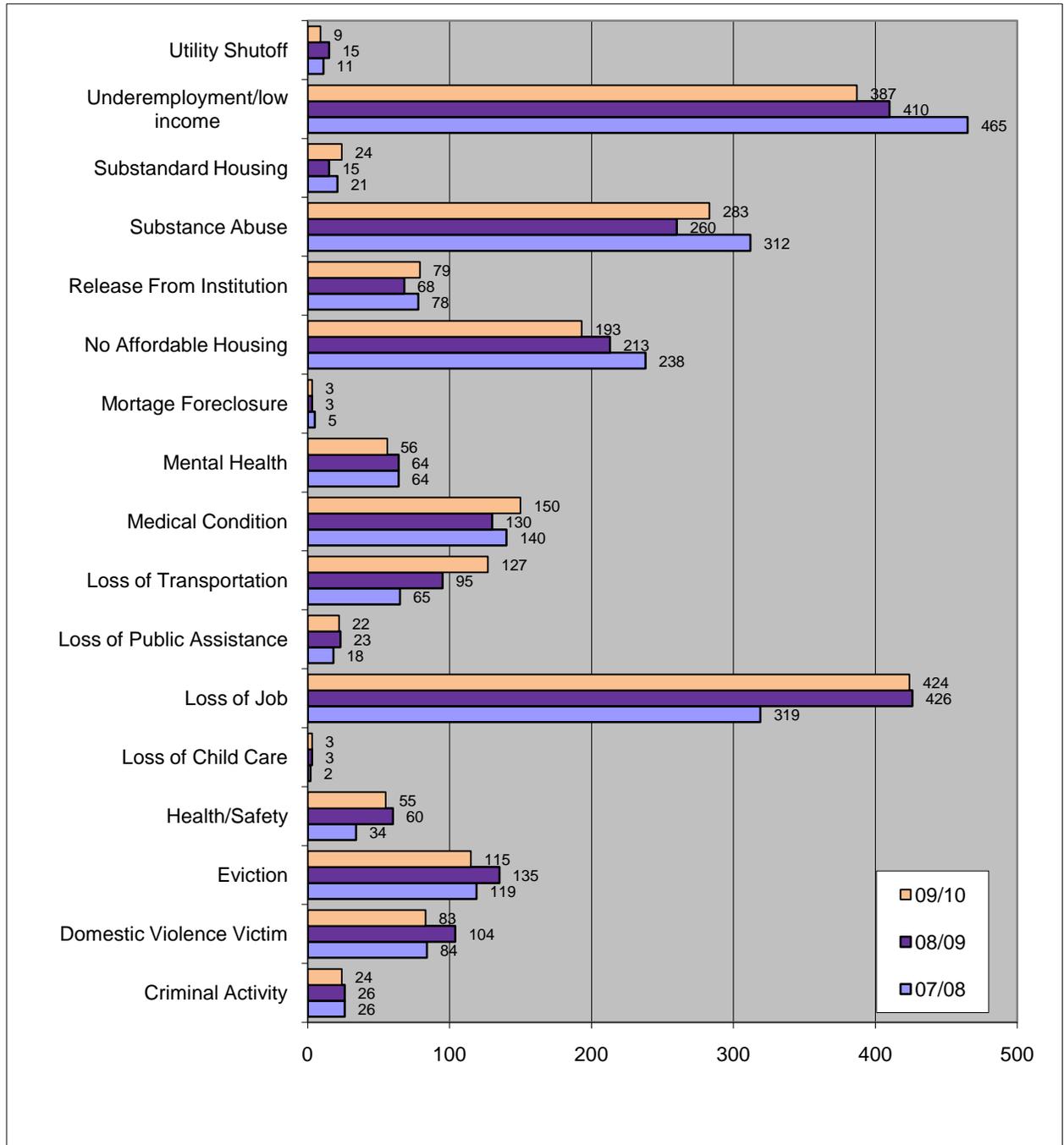


PRIMARY REASON FOR HOMELESS and HIGHEST LEVEL OF EDUCATION

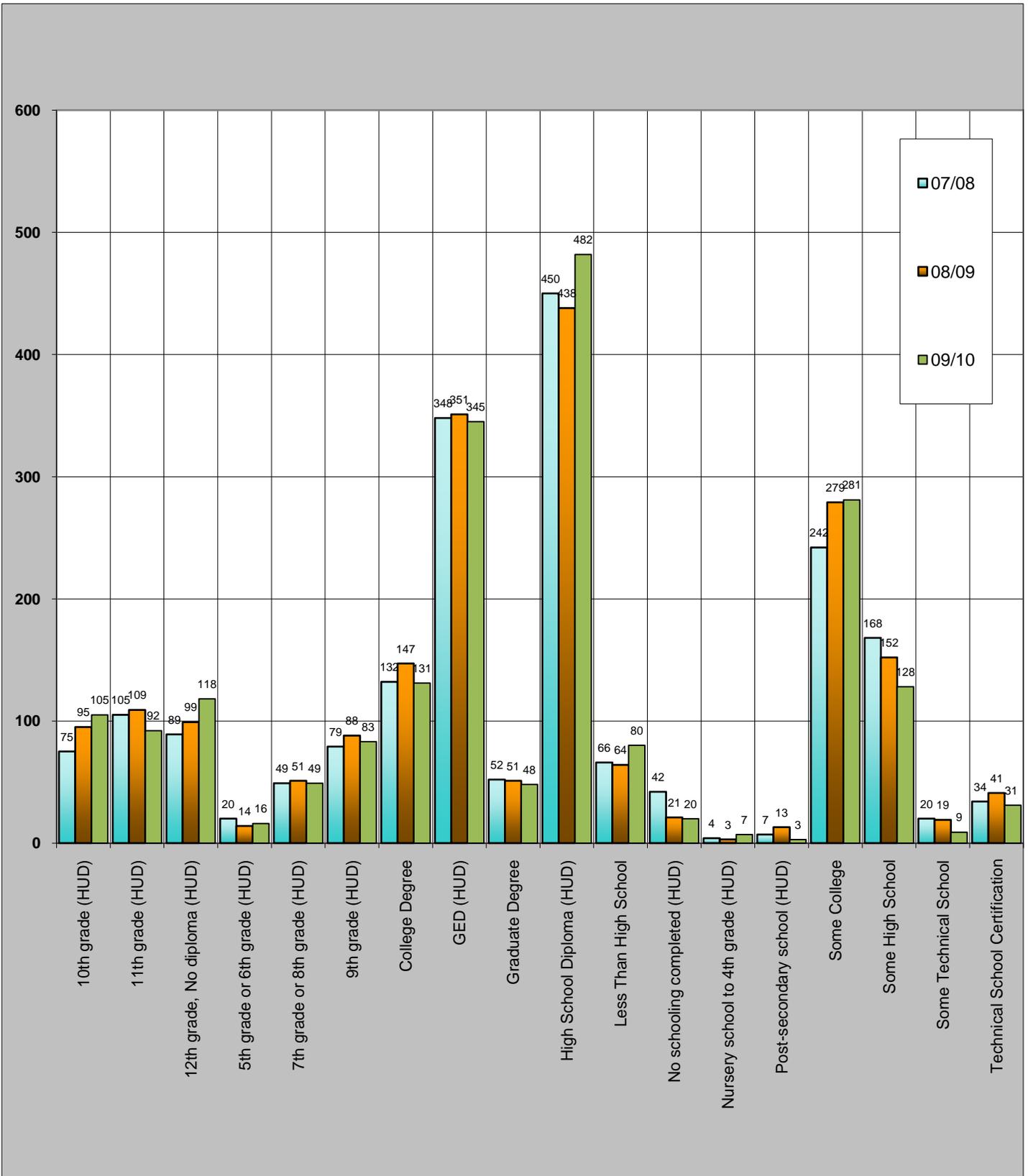
Data for the charts showing Primary Reason for Homeless (below) and Highest Level of Education (next page) is based on client responses provided during intake at the time of shelter entry.

PRIMARY REASON FOR HOMELESSNESS

The chart below is based on categories used by HUD (Department of Housing and Urban Development) for determining a client's primary reason for homelessness. This information is included on AHMIS client intake forms.



HIGHEST LEVEL OF EDUCATION



NEEDS AND SERVICES

In addition to shelter stays, AHMIS agencies enter information on both the needs of their clients and the services provided. The following pages and charts will provide information on needs and services accessed during the reporting period.

Needs Identified:

The top fifteen needs identified are listed on the table below. The chart shows that most of these needs are met more than 85% of the time.

HMIS information makes it appear that the needs for Occasional Emergency Food Assistance and Clothing Vouchers are rarely met. Clients needing these services are referred to one of several agencies that provide them. Since HMIS access has not been available at all of these locations, it is reasonable to assume that the percent of clients actually receiving clothing and/or emergency food assistance is a significantly higher percent than shown below and on following pages.

NEEDS IDENTIFIED					
Need Type	Total	Met	% Met	Unmet	% Unmet
Emergency Shelter	2266	2266	100.0%	0	0.0%
Homeless Drop In Centers	1808	1804	99.8%	4	0.2%
Case/Care Management	1584	1583	99.9%	1	0.1%
Congregate Meals/Nutrition Sites	1540	1540	100.0%	0	0.0%
Clothing Vouchers	1335	660	49.4%	675	50.6%
Personal/Grooming Supplies	1320	1320	100.0%	0	0.0%
Food Pantries	1261	1225	97.1%	36	2.9%
Occasional Emergency Food Assistance	1215	220	18.1%	995	81.9%
Laundry Facilities	1129	1122	99.4%	7	0.6%
Shoes	925	925	100.0%	0	0.0%
Rent Payment Assistance	911	842	92.4%	69	7.6%
Bus Fare	629	628	99.8%	1	0.2%
General Clothing Provision	595	128	21.5%	467	78.5%
Homeless Shelter	512	512	100.0%	0	0.0%
Identification Cards	396	389	98.2%	7	1.8%

Unmet Needs:

The following chart shows the most unmet needs. When reviewing unmet needs, in addition to the actual count, it is important to review percent unmet to get a complete picture of unmet nets. The Unmet Needs chart is sorted by % unmet.

Need Code Description	Needs	Services	% Met	Unmet	% Unmet
Bedding/Linen	58	2	3.4%	56	96.6%
Kitchenware	61	5	8.2%	56	91.8%
Work Clothing	33	4	12.1%	29	87.9%
Occasional Emergency Food Assistance	1215	220	18.1%	995	81.9%
General Clothing Provision	595	128	21.5%	467	78.5%
Children's Clothing	49	12	24.5%	37	75.5%
General Furniture Provision	20	5	25.0%	15	75.0%
Clothing Vouchers	1335	660	49.4%	675	50.6%
Gas Money	224	193	86.2%	31	13.8%
Electric Service Payment Assistance	331	298	90.0%	33	10.0%
Rent Payment Assistance	911	842	92.4%	69	7.6%

Chart 1 – Needs in Order by Most Identified to Least

Need Code Description	Needs	Met	% Met
Emergency Shelter	2266	2266	100.0%
Homeless Drop In Centers	1808	1804	99.8%
Case/Care Management	1584	1583	99.9%
Congregate Meals/Nutrition Sites	1540	1540	100.0%
Clothing Vouchers	1335	660	49.4%
Personal/Grooming Supplies	1320	1320	100.0%
Food Pantries	1261	1225	97.1%
Occasional Emergency Food Assistance	1215	220	18.1%
Laundry Facilities	1129	1122	99.4%
Shoes	925	925	100.0%
Rent Payment Assistance	911	842	92.4%
Bus Fare	629	628	99.8%
General Clothing Provision	595	128	21.5%
Homeless Shelter	512	512	100.0%
Identification Cards	396	389	98.2%
Transitional Case/Care Management	392	385	98.2%
Electric Service Payment Assistance	331	298	90.0%
Daily Money Management Services	297	297	100.0%
Gas Money	224	193	86.2%
Water Service Payment Assistance	200	190	95.0%
Rental Deposit Assistance	181	174	96.1%
Gas Service Payment Assistance	164	157	95.7%
Basic Needs	146	146	100.0%
Birth Certificate Fee Payment Assistance	131	122	93.1%
Telephone Facilities	108	105	97.2%
Drug/Alcohol Testing	83	82	98.8%
Winter Clothing	62	55	88.7%
Kitchenware	61	5	8.2%
Bedding/Linen	58	2	3.4%
Identification Card Fee Payment Assistance	57	51	89.5%
Individual Counseling	51	51	100.0%
Children's Clothing	49	12	24.5%
Prescription Expense Assistance	43	42	97.7%
Cold Weather Shelters/Warming Centers	43	43	100.0%
Contested Divorce Assistance	37	36	97.3%
Household Goods Vouchers	35	35	100.0%
Furniture	34	34	100.0%
Work Clothing	33	4	12.1%
Utility Service Payment Assistance	30	27	90.0%
Food Vouchers	29	29	100.0%
Substance Abuse Education/Prevention	23	23	100.0%
Child Custody/Visitation Assistance	21	21	100.0%
General Furniture Provision	20	5	25.0%
Shaving Utensils	20	20	100.0%
Automobile Driver Licenses	19	19	100.0%
Food	18	18	100.0%
Bathing Facilities	17	17	100.0%
Local Transit Passes	14	14	100.0%
Uncontested Divorce Assistance	14	14	100.0%
Automotive Systems Repair	13	13	100.0%
Child Care Centers	13	13	100.0%
Criminal Record Expungement Assistance	12	12	100.0%
Immigration/Naturalization Legal Services	11	9	81.8%

Chart 2 – Unmet Needs in Order by Most Unmet to Least

Need Code Description	Needs	Met	% Met	Unmet	% Unmet
Occasional Emergency Food Assistance	1215	220	18.1%	995	81.9%
Clothing Vouchers	1335	660	49.4%	675	50.6%
General Clothing Provision	595	128	21.5%	467	78.5%
Rent Payment Assistance	911	842	92.4%	69	7.6%
Kitchenware	61	5	8.2%	56	91.8%
Bedding/Linen	58	2	3.4%	56	96.6%
Children's Clothing	49	12	24.5%	37	75.5%
Food Pantries	1261	1225	97.1%	36	2.9%
Electric Service Payment Assistance	331	298	90.0%	33	10.0%
Gas Money	224	193	86.2%	31	13.8%
Work Clothing	33	4	12.1%	29	87.9%
General Furniture Provision	20	5	25.0%	15	75.0%
Water Service Payment Assistance	200	190	95.0%	10	5.0%
Birth Certificate Fee Payment Assistance	131	122	93.1%	9	6.9%
Laundry Facilities	1129	1122	99.4%	7	0.6%
Identification Cards	396	389	98.2%	7	1.8%
Transitional Case/Care Management	392	385	98.2%	7	1.8%
Rental Deposit Assistance	181	174	96.1%	7	3.9%
Gas Service Payment Assistance	164	157	95.7%	7	4.3%
Winter Clothing	62	55	88.7%	7	11.3%
Identification Card Fee Payment Assistance	57	51	89.5%	6	10.5%
Homeless Drop In Centers	1808	1804	99.8%	4	0.2%
Holiday Gifts/Toys	4	0	0.0%	4	100.0%
Telephone Facilities	108	105	97.2%	3	2.8%
Utility Service Payment Assistance	30	27	90.0%	3	10.0%
Immigration/Naturalization Legal Services	11	9	81.8%	2	18.2%
Baggage Check Facilities	9	7	77.8%	2	22.2%
Baby Clothing	2	0	0.0%	2	100.0%
Portable Travel/Storage Container Donation Programs	2	0	0.0%	2	100.0%
Public/Subsidized Housing Appeals Assistance	2	0	0.0%	2	100.0%